Parents Gateway (PG)

Dear Parents,

PG is launched by Education Minister Ong Ye Kung on 2 Jan 2019. Developed by the Ministry of Education and GovTech, PG is a one-stop portal that strengthens school-home partnership to support our children in their education journey through improved communications.

- Access all **official school announcements and consent forms** at your fingertips.
- **Give consent** for your child's activities anytime, anywhere.
- Receive official announcements **directly** from schools.
- Keep track of upcoming activities for **multiple children (in different sch/class)**.
- *Up & coming PG services*: *travel declaration, updating of personal particulars, updates on child's progress, bills & balance enquiry, PTM/CCA registration & notifications*

Steps to download the PG Mobile Application
(video guide: https://youtu.be/tW9jwyuovOo)

- **Step 1: Download the app directly from play store or app store**
  - ❖ Keyword search 'Parents Gateway'
  - ❖ Supported OS versions: iOS9.1 or later & Android 5.0 or later

iOS	Android
https://tinyurl.com/y3z826tf	https://tinyurl.com/y5dsnx75

- **Step 2: Login with SingPass**
  - ❖ Parents using Android devices are advised to login using SMS 2FA or OneKey token.
    - ❖ If you have issues signing in with SingPass, you may visit the SingPass website (www.singpass.gov.sg) or contact their helpdesk at 6643-0555.

- **Step 3: Complete your onboarding**
  - ❖ Click on 'Retrieve' for your child details and information, and 'Done' to finish.

To safeguard our students' data, only parents/legal guardian who are registered in MOE student records will be able to access the Parents Gateway. Student information shown on Parents Gateway is also taken from MOE records. If there are any discrepancies, please contact the school at **bbss@moe.edu.sg** to update the data.

Welcome onboard to the Parents Gateway.

(A copy of this guide can also be found on BBSS website https://bukitbatoksec.moe.edu.sg.)